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Dart Bank Mortgage Banker Amy Sheppard Again Named A Top Performer for Customer Satisfaction by Experience.com

Recognition for the third consecutive year places Sheppard among the top 1% of mortgage professionals nationwide

MASON, Mich., July 2, 2025 - Dart Bank is proud to announce that Amy Sheppard, AVP/Senior Mortgage Banker, has once again been named a Top Performer for Customer Satisfaction by Experience.com, one of the mortgage industry's most respected platforms for measuring client satisfaction and online reputation.

This marks the third consecutive year Sheppard has earned this distinction, placing her among the top 1% of mortgage professionals nationwide. The award is based on verified customer reviews, survey response rates, and overall star ratings across millions of data points submitted to Experience.com's platform.

"Amy's consistent recognition speaks volumes about her dedication to providing her clients with the best possible home financing experience," said Bryan Clark, Senior Vice President of Mortgage Banking at Dart Bank. "She leads with care, professionalism, and a genuine commitment to helping clients navigate one of the most important financial decisions of their lives. The fact that she's been recognized with this award three years in a row clearly shows that great service is simply built into Amy's DNA as a mortgage banker, and we're proud to have her on our team."

Experience.com's Top Performers awards highlight mortgage professionals who deliver best-in-class customer experiences across the country. The platform's methodology ensures that winners represent only the highest-performing individuals based on real-time feedback and industry benchmarks.

Sheppard, who serves clients across Michigan and beyond, continues to set the standard for what homebuyers should expect when working with a community-minded lender.

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About Dart Bank

Founded in 1925, Dart Bank is a Michigan-based financial institution committed to providing innovative banking solutions while maintaining the personal connections that define a true community bank. With a strong presence in mortgage lending, treasury management, and specialty banking, Dart Bank blends the technology of a large financial institution with the personalized service of a local bank. Headquartered in Mason, MI, Dart Bank has 13 offices, more than 360 employees across 23 states, and assets exceeding \$1.3 billion.