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Dart Bank Mortgage Bankers Recognized as Top Performers for Customer Satisfaction

Experience.com Platform Names Dart Bank Mortgage Bankers in Top 1%

MASON, MI – Six Dart Bank Mortgage Bankers were recognized by Experience.com as top performers for customer satisfaction in the Mortgage Industry.

Experience.com, a provider of Customer Experience Management Software, announced its 2023 Top Performers in the Mortgage Industry. This marks the sixth year of recognizing top mortgage professionals that have shown exceptional customer service and performance over the past year. This competition ranks loan officers based on millions of customer reviews, survey completion rates, and star ratings submitted to the Experience.com platform. The award is presented to the top 1% from a highly competitive pool of nearly 50,000 professionals who have demonstrated exceptional customer satisfaction.

The Dart Bank Mortgage Bankers receiving this prestigious recognition are Michael Bleicher, Samuel Fata, Judy Mason, Jon Mykala, Amy Sheppard, and Timothy Weaver.

"This year's winners have demonstrated an unwavering dedication to their customers with high volumes of positive reviews and robust survey completion rates. Each of these esteemed professionals have utilized the Experience.com platform effectively to elevate their customer service, amplify their online reputation, and drive growth," said Scott Harris, CEO of Experience.com.

Bryan Clark, Dart Bank's Senior Vice President of Mortgage Banking, added, "Being recognized as top performers by Experience.com is a testament to the outstanding dedication and commitment to customer satisfaction displayed by our Mortgage Bankers and their teams. Their consistent delivery of exceptional service has not only earned them this prestigious recognition but also reinforced our Bank's reputation for excellence in the mortgage industry."

Founded in 1925, Dart Bank has a national reputation for innovation; it was the first bank in the nation to finance automobiles. Among its other notable achievements, Dart Bank has been named a Top Workplace by the Detroit Free Press and has earned the designation of Top Workplace USA for three consecutive years. Headquartered in Mason, MI, Dart Bank has 13 offices, assets totaling over \$1.2 billion, and nearly 300 employees. For more information, visit dart.bank.

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